



FEMA DISASTER ASSISTANCE

To apply and get answers to your questions, call:

800-621-3362

711/VRS (Video Relay Service)

Please have the following available:

- Your address with Zip code
- Condition of your damaged home
- Insurance information, if available
- Social Security number
- Phone number where you can be contacted
- Address where you can get mail or email address to receive electronic notifications

Direct Deposit: Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

Stay in touch with FEMA: When you apply, you will receive a FEMA registration number. Save it. You will need the number whenever you contact FEMA.



Online registration also available



Disaster Assistance gov





FEMA Disaster Survivor Assistance Teams Can Help

GET HELP TO APPLY FOR FEDERAL ASSISTANCE

- Check the status of your application
- Obtain information about additional resources available and the locations of disaster recovery centers





FEMA HELPLINE

800-621-3362 (711/VRS) If you use a relay service, such as video relay service, captioned telephone service or others, give FEMA the number for that service. Lines are open seven days a week from 8 a.m. to 7 p.m. and operators can speak your language.

Bronx County (Mobile unit) Disaster Recovery Centers (Fixed Locations) Open daily 8 a.m. to 7 p.m. **Pelham Bay Park** Hostos College, 450 Grand Concourse, Bronx, NY 10451 Aileen B. Ryan Recreational Complex Queens College, 152-45 Melbourne Ave., Queens, NY 11367 Bruckner Boulevard and Middletown Road Medgar Evers College, 231 Crown St., Brooklyn, NY 11225 Bronx, NY 10465 College of Staten Island, 2800 Victory Blvd., Staten Island, NY 10314 Yonkers Library, 1500 Central Park Ave., Yonkers, NY 10710 Hours: Michael J. Tully Park Physical Activity Center, 1801 Evergreen Ave., New Hyde Park, NY 11040 9 a.m. – 5 p.m. Rose Caracappa Senior Center, 739 NY-25A, Mount Sinai, NY 11766 Thursday, Sept. 30 - Sunday, Oct. 3 Public Library, 136 Prospect Ave., Mamaroneck, NY 10543 Orangetown Soccer Club Complex, 175 Old Orangeburg Road, Orangeburg, NY 10962

For More information visit: fema.gov/disaster/4615 | Search for the Disaster Recovery Center closest to you at: fema.gov/drc

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex religion, nationality, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 833-285-7448 (833-CVL-RGHT) or email FEMA-CivilRightsOffice@fema.dhs.gov.